The Double-edged Sword Role of Social Media in International Politics

Qing Zhang¹,a,*  Binyao Xie²,b

¹Academic Affairs Office, Sichuan International Studies University, Chongqing, China
²School of Journalism and Communication, Sichuan International Studies University, Chongqing, China
*a9487948@qq.com, b815565134@qq.com
*Corresponding author

Keywords: Double-edged sword role, social media, international politics

Abstract: With the rapid development of technology, social media has become an indispensable part of modern people's daily life. In the field of international politics, social media also plays an increasingly important role. This article will explore the influence of social media in international politics, including foreign policy, publicity and public opinion guidance, and the promotion of political ideas, and analyze its potential advantages and disadvantages.

1. Introduction

With the rapid development and widespread adoption of internet technology, social media has become an indispensable part of the lives of billions of people worldwide. Today, social media not only plays a crucial role in people's daily lives but also gradually emerges in the field of international politics.

In recent years, an increasing number of politicians and government institutions have recognized the importance of social media in international politics and have actively utilized this emerging platform for various activities. From former US President Trump's Twitter diplomacy to the international communication campaigns conducted by the Chinese government on Western social media platforms, social media has become a new battleground for international political struggles. However, the role of social media in international politics is not entirely positive. Issues such as false information, cyberattacks, and the spread of extremism also accompany it, potentially affecting international political stability. Therefore, how to effectively address the challenges posed by social media while fully leveraging its advantages has become an urgent issue in the field of international politics.

This article will first analyze the role of social media in international politics, including its influence on diplomacy, propaganda and public opinion guidance, and the promotion of political ideologies. Subsequently, it will explore the potential advantages and disadvantages of social media in international politics, including challenges related to information security and privacy, the spread of false information, and extremism. Finally, conclusions will be drawn, and prospects for future research directions will be provided.
2. Diplomacy

Social media provides politicians, diplomats, and ordinary people between nations with a platform for fast communication, thereby exerting a significant influence on diplomatic policies.

3. Increasing the Speed and Efficiency of Policy Dissemination

Social media enables politicians and diplomats to rapidly release policy information and respond to domestic and international events. As a fast and convenient channel for information dissemination, social media has significant advantages in improving the speed and efficiency of policy dissemination.

First, social media breaks through the temporal and spatial limitations of traditional media, allowing governments and politicians to release policy information in real-time and directly interact with the public to obtain feedback. For example, politicians and diplomats can convey important policy information to a large number of followers in a short period by posting concise messages on platforms like Twitter, achieving rapid dissemination and broad coverage [1].

Second, social media achieves highly targeted information dissemination through algorithms and users' social network structures. This enables governments and politicians to deliver policy information to specific audiences based on their interests and backgrounds, enhancing the attractiveness and dissemination effect of information. Additionally, features such as sharing and commenting on social media platforms further expand the scope of policy information dissemination, creating a "cascade effect" in the network public opinion [2].

However, social media also has certain limitations in improving the speed and efficiency of policy dissemination. For instance, due to the overwhelming amount of information and users' limited attention, policy information may quickly fade away on social media platforms, affecting its sustained dissemination. Moreover, issues such as false information and political manipulation on social media may disrupt the dissemination of policy information and lead to misunderstandings and resistance from the public.

3.1. Public Participation in the Foreign Policy Formulation Process

Social media provides an important channel for public participation in the formulation of foreign policies, contributing to the democratic nature and transparency of policies. On social media platforms, the public can keep up with the dynamics of foreign policies by following government officials, politicians, and international organizations' accounts in real-time. Furthermore, the public can express opinions and provide suggestions on foreign policies through comments, sharing, and participating in online discussions, fostering diversified public participation.

The feedback from public opinion on social media platforms holds significant value for governments and politicians in formulating foreign policies. Firstly, social media provides a timely means for governments and politicians to gather public sentiment, facilitating an understanding of the attitudes and expectations of the population towards foreign policies. Based on this information, governments and politicians can better adjust policies to meet public demands, enhancing the legitimacy and sustainability of those policies. Secondly, public engagement helps identify potential issues in the policy-making process, offering valuable insights for policy optimization. For instance, public questioning and criticism of a particular foreign policy on social media may reveal deficiencies in the policymakers' analysis of international situations and trade-offs [3].

However, the process of public engagement in foreign policy-making on social media also faces certain challenges. On one hand, the abundance of information on social media platforms can lead to decreased attention from the public towards policy-related information, impacting the quality of
public engagement. On the other hand, the presence of false information and online manipulation can undermine the authenticity of public opinion, misleading policymakers. Therefore, while leveraging social media to promote public engagement in foreign policymaking, governments and politicians need to address these challenges and implement appropriate measures to ensure the quality and effectiveness of public engagement. For example, strengthening regulatory oversight of social media platforms and combating false information and online manipulation can safeguard the authenticity and reliability of public opinion.

3.2. Providing Direct Communication Channels for Diplomats

Social media provides diplomats with a direct communication channel that helps bridge international distances and promote communication and cooperation among nations. Traditional diplomatic communication is often constrained by formal settings and strict diplomatic protocols, but the emergence of social media has disrupted this tradition, enabling diplomats to engage in international communication in a more free and flexible manner.

Firstly, social media allows diplomats to engage in rapid and real-time communication with their foreign counterparts, facilitating the sharing of information and perspectives. This is particularly important in urgent situations, such as during international crises, where diplomats can swiftly convey relevant information and respond to unfolding events through social media. Furthermore, the interaction among diplomats on social media platforms also helps strengthen friendship and cooperation between nations, enhancing the intimacy of international relations.

Secondly, social media provides diplomats with a platform to showcase their country's image and values. Diplomats can use platforms like posting tweets, sharing images, and videos to showcase their country's culture, economic achievements, and political ideologies to the international community. Such communication methods can enhance a nation's soft power and promote understanding and mutual trust among nations.

However, while social media offers diplomats a direct communication channel, it also brings certain risks. For example, diplomats' careless remarks on social media can trigger diplomatic controversies and even impact inter-state relationships [4]. Therefore, diplomats need to exercise caution and adhere to diplomatic protocols when using social media for communication.

Social media plays a crucial role in diplomatic policies by facilitating communication and cooperation among nations. However, its potential risks should not be overlooked. Therefore, governments of various countries need to strengthen regulatory oversight and guidance of social media to prevent information misdirection and unnecessary tensions while utilizing social media for the dissemination and communication of diplomatic policies.

4. Publicity and Opinion Guidance

Social media holds tremendous potential in the realms of publicity and opinion guidance, playing a crucial role in shaping national images, guiding international public opinion, combating the spread of false information, and engaging in the arena of public discourse, including cyber warfare.

4.1. Shaping National Image

The shaping of a nation's image is essential for enhancing its influence and soft power on the international political stage [5]. As an emerging means of information dissemination, social media provides a unique platform for shaping national images. Governments and their representatives can strategically convey information about their country's values, political ideologies, cultural traditions, and economic achievements to the international community through the use of social media, thereby
establishing a positive and favorable national image.

Firstly, social media streamlines and enhances the process of shaping national image. Traditional methods of national image-building, such as press releases and cultural exchange activities, often require substantial preparation time and high costs. The real-time nature and wide coverage of social media allow governments and relevant institutions to disseminate information, respond promptly to international public opinion, and effectively shape the international community's perception of their country.

Secondly, social media offers diverse means and modes of expression for shaping national image. Governments and their representatives can showcase their country's distinctive features and advantages through various forms of content, including text, images, and videos, presented in vivid and intuitive ways. Furthermore, the interactivity inherent in social media enables governments and their representatives to engage in direct communication with the international community, participating in online discussions and responding to comments from netizens, thus fostering mutual trust and understanding.

However, challenges exist in using social media for national image shaping. For instance, the spread of false information, online violence, and manipulation of public opinion can have negative consequences on national image-building. Therefore, governments and relevant institutions need to address these issues and take effective measures to safeguard their country's image on social media platforms.

4.2. Guiding International Public Opinion

Opinion guidance plays a vital role in propagating values and safeguarding national interests in international politics. The widespread use and high interactivity of social media provide governments and relevant institutions with an effective tool for international opinion guidance [6]. By utilizing social media, governments and relevant institutions can rapidly disseminate information, respond to international hot-button issues, and shape the international community's perspectives and attitudes on specific matters.

Firstly, the real-time nature and wide coverage of social media enable governments and relevant institutions to swiftly publish information, exerting an immediate impact on international public opinion. When faced with international hot-button events or crises, governments and relevant institutions can utilize social media to promptly release official positions and explanations, providing the international community with authoritative and reliable sources of information and averting the spread of false information.

Secondly, social media provides a platform for direct interaction between governments, relevant institutions, and the international community, allowing for responses to concerns and queries from netizens. Such interaction helps enhance the international community's understanding of a country's policies and actions, reducing the likelihood of misunderstandings and confrontations.

However, social media also presents challenges in terms of guiding international public opinion. For instance, the speed and scope of information dissemination on social media often depend on users' interests and attention, which may result in the neglect or distortion of important information. Additionally, phenomena such as public opinion manipulation and the spread of false information on social media can have adverse effects on guiding international public opinion. Therefore, governments and relevant institutions need to address these issues and take effective measures to navigate these challenges when utilizing social media for international opinion guidance.

4.3. Dissemination of False Information and Cyber Warfare

Despite the positive role played by social media in international politics, it is not without
potential issues, such as the dissemination of false information and cyber warfare. These problems can have detrimental effects on international relations and even exacerbate international tensions.

Firstly, the speed and reach of false information dissemination on social media often surpass those of genuine information, which can result in severe consequences, including misleading the public, damaging international relations, and tarnishing national images [7]. When confronted with the spread of false information, governments and relevant institutions need to take swift action to provide authoritative and reliable information to correct misperceptions and safeguard national interests.

Secondly, social media has provided a new battleground for cyber warfare. Governments and non-governmental organizations may exploit social media for purposes such as cyberattacks, manipulation of public opinion, and espionage, aiming to disrupt the interests of opposing countries and influence international relations. In such cases, governments and relevant institutions need to strengthen cybersecurity measures, enhance their ability to counter threats in the social media domain, and ensure national security and stability.

Social media plays a significant role in publicity and opinion guidance. Governments should fully recognize the influence of social media in international politics, leverage its advantages, strengthen regulation, and strive for more harmonious international relations. Social media platforms themselves also bear the responsibility of regulation, ensuring the authenticity of information and maintaining public order in cyberspace.

5. Political Ideology Promotion

5.1. Increasing the Speed and Coverage of Political Ideology Dissemination

Social media, with its high interactivity and reach, enables rapid dissemination of political ideologies worldwide. For example, the U.S. government promotes values such as civil society and freedom through platforms like Twitter and Facebook, fostering international recognition and acceptance of these ideologies [8].

5.2. Enhancing the Appeal of Political Ideologies

The various forms of content presentation on social media, such as images, videos, and audio, make political ideologies more engaging and visually appealing. For instance, through short video platforms, politicians and government departments can vividly convey political ideologies, attracting more attention and participation from the public.

5.3. Cultivating Citizen Diplomacy and Grassroots Influence

Social media provides an outlet for ordinary citizens to express their political views and engage in international affairs. Citizen diplomacy and grassroots influence play a crucial role in promoting political ideologies. For example, during the recent Brazilian presidential election, supporters from both camps used social media platforms to initiate protests, fostering the dissemination and development of different political ideologies within the country.

In summary, social media provides a powerful tool for promoting political ideologies. However, while leveraging its advantages, governments also need to be mindful of its potential risks and strengthen regulation to ensure that social media plays a positive role in international politics.
6. Potential Pros and Cons

The role of social media in international politics is two-fold. On one hand, it facilitates communication and cooperation among nations, promoting the development of civil society. On the other hand, it can be exploited for spreading false information, inciting hatred, and creating social divisions.

6.1. Utilizing Social Media to Promote International Communication and Cooperation

Social media can facilitate communication and exchange among nations, fostering mutual understanding and cooperation. For instance, government officials, non-governmental organizations, and individuals from around the world can discuss and exchange ideas on international issues of common concern through social media platforms, seeking consensus and solutions.

6.2. Social Media Empowering Civil Society Development

Social media provides a platform for citizens to voice their political opinions and participate in decision-making processes, contributing to the development of civil society and political engagement. Through social media, citizens can conveniently express their demands to the government, monitor governmental actions, and promote political transparency and public participation.

6.3. Information Security and Privacy Concerns

Information security and privacy issues on social media platforms have become increasingly serious. For example, the Cambridge Analytica data breach in 2018 exposed personal information of millions of users. Such incidents may lead to mistrust in international politics and damage cooperative relationships among countries.

6.4. Spread of False Information and Extremism on Social Media Platforms

Social media can be abused during the dissemination of political ideologies, resulting in the spread of false information and the incitement of societal dissatisfaction and tensions. Additionally, extremists may exploit social media platforms to propagate extreme political ideologies, posing a threat to international security.

In a word, the role of social media in international politics exhibits a distinct double-edged nature. While fully leveraging its advantages to promote international communication and cooperation, governments need to address the potential risks brought by social media and implement corresponding measures to strengthen its regulation.

7. Conclusion

This article explores the role of social media in international politics from multiple perspectives. It reveals that social media significantly influences diplomatic policies, propaganda and public opinion guidance, and the promotion of political ideologies. Social media brings various opportunities to international politics, such as enhancing political participation, facilitating international communication and cooperation, and promoting civil society development. However, the role of social media in international politics is not entirely positive and is accompanied by potential risks, including information security, privacy concerns, the spread of false information, and extremism.
In response to the impact of social media on international politics, governments, international organizations, and civil society need to collaborate and formulate effective policies and regulatory measures to fully leverage the positive aspects of social media while curbing its negative effects. Firstly, strengthening regulation of social media platforms to ensure the authenticity and transparency of information. Secondly, addressing security issues such as cross-border cyberattacks and information breaches through international cooperation. Additionally, attention should be given to the spread of false information and extremism on social media platforms, implementing effective measures to counter their dissemination and maintain stability in international politics.

In conclusion, in the era of information, social media has become an important stage for international politics. Governments, international organizations, and civil society should harness the advantages of social media, respond to its challenges, and collectively promote peace and development in international politics.

Acknowledgements

This work was supported by National Social Science Foundation of China (18BZZ042).

References