# Research on data-driven product decision-making and operational efficiency improvement

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Lirong Wan<sup>1</sup>, Jiayong Xu<sup>l,2,\*</sup>

<sup>1</sup>The Graduate University of Mongolia (GUM), Ulaanbaatar, 14200, Mongolia <sup>2</sup>Beijing Polwision Technology Development Co., Ltd., Beijing, 100101, China \*Corresponding author

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Abstract: This study explores the impact of data-driven product decisions on operational efficiency improvement. In the digital age, data has become a key element of enterprise decision-making. Through the collection, analysis and application of large amounts of data, enterprises can more accurately understand the market demand, optimize product design, improve production efficiency and improve operational strategies. This study used the empirical analysis method and combined with the cases of several enterprises to deeply study the function mechanism of data-driven product decision-making in improving operational efficiency. The results show that the data-driven decision-making method can significantly reduce decision-making errors, improve the efficiency of resource utilization, shorten the market time of products, and enhance the market competitiveness of enterprises. This study provides theoretical support and practical guidance for enterprises to use data-driven product decisions to improve operational efficiency.

### 1. Introduction

With the rapid development of information technology and the advent of the era of big data, data has become an important basis for enterprise decision-making. Especially in the field of product decision making, data-driven decision making methods are gradually becoming the mainstream. By collecting and analyzing the data of the market, users, production and other aspects, enterprises can more accurately grasp the market demand, optimize product design, improve production efficiency, and finally achieve the overall improvement of operational efficiency.

However, despite the theoretical potential of data-driven product decisions, how to collect and utilize data effectively, how to ensure its accuracy and reliability, and how to translate data into decision information remain valuable challenges for enterprises in practice<sup>[1]</sup>.

This study aims to explore in depth the impact of data-driven product decisions on operational efficiency improvements and how this improvement can be achieved. Through theoretical analysis and empirical research, we will reveal the internal mechanism of data-driven decision-making methods, and provide theoretical and practical guidance for enterprises to make more effective product decisions and improve operational efficiency.

#### 2. Theoretical basis of data-driven decisions

Data-driven decision making, that is, with data as the core, using statistical analysis, machine learning, artificial intelligence and other advanced technologies, to assist managers to make more scientific and reasonable decisions. This concept and method gradually dominates in the modern business and management fields, bringing unprecedented competitive advantage to enterprises.

The theoretical basis of data-driven decision-making is mainly based on many disciplines such as information management, decision science and data science. Information management theory emphasizes the importance of data collection, storage, processing and dissemination for decision-making. A sound information management system can ensure the quality, timeliness and accuracy of data, thus providing strong support for decision-making.

Decision science focuses on the scientific, systematization and quantification of decision-making process. It believes that decision-making is a complex process that requires the comprehensive use of various theories and methods. Data-driven decision-making is a concrete practice of decision science in the era of big data. It uses big data analysis technology to help decision-makers extract useful information from massive data and then make more sensible decisions.

As an emerging interdisciplinary subject, data science provides powerful technical support for data-driven decision making. Data science covers many fields of statistics, machine learning, data mining and other fields. It uses the theories and methods in these fields to conduct in-depth mining and analysis of data, so as to reveal the laws and trends hidden behind the data. These laws and trends can provide an important reference and basis for decision-making<sup>[2]</sup>.

In addition, data-driven decisions are also influenced by some important theories, such as data-driven cultural concepts, the theoretical framework of data governance, etc. Data-driven cultural concept emphasizes the core position of data in the organization and encourages employees to actively use data for decision-making and innovation. The theoretical framework of data governance focuses on how to ensure the compliance, security and effectiveness of data, and provide a solid guarantee for data-driven decisions.

In conclusion, the theoretical basis of data-driven decision-making is diversified, covering the theories and methods of many disciplines, such as information management, decision science, and data science. These theories and methods together constitute the theoretical system of data-driven decision-making, and provide strong support for enterprises to realize scientific decision-making (Figure 1).

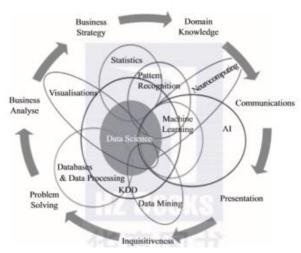


Figure 1: ai, to drive the data analysis

## 3. Relationship between product decision-making and operational efficiency

In modern enterprises, there is an inseparable relationship between product decision-making and operation efficiency. Product decision is not only directly related to the market competitiveness and customer satisfaction of enterprises, but also affects the operation efficiency of enterprises to a large extent. This paper will explore the relationship between product decision-making and operational efficiency from many aspects. Product decision-making has a direct driving effect on operational efficiency. A wise product decision can accurately grasp the market demand, thus guiding enterprises to carry out targeted production and services. This can not only reduce the waste of resources, improve production efficiency, but also optimize the supply chain management and inventory management, and reduce operating costs. For example, through the analysis of market data, enterprises can predict the demand and trend of products in advance, so as to reasonably arrange the production plan, and avoid the situation of inventory backlog or product shortage. The impact of product decisions on operational efficiency is also reflected in product innovation and product optimization. With the continuous progress of technology and the increasing diversification of consumer needs, enterprises need to constantly carry out product innovation and product optimization to meet the changes in the market. This requires enterprises to pay attention to technology research and development and product upgrading in product decisions, thus promoting the improvement of operational efficiency. By introducing advanced technology and production technology, enterprises can improve the quality and performance of products, enhance the competitiveness of products, but also improve production efficiency and reduce costs. Product decisions also reinforce operational efficiency in synergy. On the one hand, the improvement of operational efficiency can provide better support and guarantee for product decisions. For example, efficient supply chain management and logistics distribution can ensure that products are delivered to customers, thus improving customer satisfaction and loyalty. On the other hand, the optimization of product decisions can also promote operational efficiency. For example, through the comprehensive management of the product life cycle, enterprises can timely find and solve potential problems, and avoid the occurrence of additional costs such as product returns and maintenance. There is a close relationship between product decisions and operational efficiency. Wise product decisions can drive improved operational efficiency, and the optimization of operational efficiency can also provide better support and guarantee for product decisions. Therefore, when making product decisions, enterprises should fully consider their impact on operational efficiency, so as to improve the overall competitiveness of enterprises. At the same time, enterprises should also pay attention to continuously improve operational efficiency, to provide better support and guarantee for product decision, so as to achieve the sustainable development of enterprises.

## 4. Application of data-driven decisions in operation management

With the advent of the digital age, data has become the core of enterprise decision-making. The application of data-driven decision-making is becoming more widespread in operational management. By collecting, analyzing and utilizing a large amount of operational data, enterprises can more accurately understand market trends, optimize production processes, and improve product quality, so as to improve operational efficiency and enhance competitiveness. This paper will explore in detail the application of data-driven decisions in operational management and the changes it brings.

Data-driven decisions can help companies achieve accurate market analysis. Through the collection and analysis of market data, enterprises can understand consumers 'demand preferences, competitors' market strategies and industry development trends. These information provides a powerful basis for enterprises to formulate product strategy and adjust the market positioning. For

example, by analyzing consumer buying behavior and preferences, companies can launch products or services that are more in line with market demand, thus increasing market share and customer satisfaction<sup>[3]</sup>.

Data-driven decisions can optimize production processes and management. By collecting all kinds of data in the production process, enterprises can analyze production bottlenecks, improve production efficiency, and reduce production costs. For example, through the real-time monitoring and data analysis of the production line, enterprises can find out and adjust the problems in the production in time, so as to avoid the production delays and the waste of resources. In addition, data can also help enterprises to optimize inventory management, supply chain management and other aspects to improve the overall operational efficiency.

Data-driven decisions can help to improve product quality and customer experience. Through the analysis of product quality and customer feedback data, enterprises can understand the advantages and deficiencies of products, so as to improve the product design and production process. At the same time, enterprises can also use the data to predict the possible problems of products, prevent and maintain in advance, and reduce the additional costs such as product return and maintenance. All of these measures will help to improve product quality and customer experience, and enhance the competitiveness of enterprises.

Data-driven decisions can also promote collaboration and innovation within the enterprise. By sharing the data and analyzing the results, different departments and teams can have a clearer understanding of each other's work and needs, thus enhancing collaboration and communication. This collaboration helps to break down departmental barriers and promote the optimal allocation of resources and the generation of innovative thinking.

Data-driven decisions have a wide application prospect and great potential in operational management. By using data for analysis and decision-making, enterprises can more accurately grasp the market trends, optimize the production process, improve product quality and customer experience, so as to improve operational efficiency and enhance competitiveness. In the future, with the continuous development and improvement of data technology, data-driven decision-making will play a more important role in operational management.

## 5. Operation efficiency improvement mechanism

#### 5.1 Definition and measurement criteria of operational efficiency

Operational efficiency refers to the effective utilization of resources and the maximization of output in production, sales, management and other links. In short, it reflects how efficiently enterprises convert inputs into outputs, and the level of consumption and management of resources in the process. Operational efficiency is not only related to the cost and profit of enterprises, but also directly related to the competitiveness and market position of enterprises.

There are several key elements to consider when defining operational efficiency:

The first is the effective use of resources. This includes human resources, material resources, financial resources and other aspects. An enterprise with high operational efficiency can reasonably allocate and use these resources, avoid waste and idle, and ensure that every point of investment can produce the maximum return.

The second is the optimization of the production process. Improving operational efficiency is often achieved by optimizing production processes. This includes simplifying the process, reducing unnecessary links, and improving the process automation. By optimizing the production process, enterprises can shorten the production cycle, improve product quality and reduce production costs, thus improving the overall operational efficiency.

Another is the improvement of the management level. The improvement of operational

efficiency cannot be separated from efficient management. This includes an effective decision-making mechanism, perfect internal control, flexible organizational structure, etc. By improving the management level, the enterprise can ensure the smooth progress of all the work, improve the work efficiency and work quality of the employees, so as to improve the overall operation efficiency.

There are various measures of operational efficiency, and here are some common measures:

Labor productivity: reflects the output value created by employees in a unit of time. By comparing labor productivity, we can understand the efficiency of human resource utilization of enterprises.

Inventory turnover rate: reflects the efficiency of enterprise inventory management. The higher the inventory turnover rate is, the higher the level of inventory management in the company is, and the more efficient the use of funds.

Production cycle time: reflects the time required by the enterprise from the purchase of raw materials to the completion of product production. The shorter the production cycle time, the more optimized the production process of the enterprise, and the higher the operation efficiency.

Cost control: it reflects the enterprise's ability to control the cost in the production process. The more effective the cost control is, the more efficient the enterprise is in resource utilization and management.

Customer satisfaction: reflects the quality and market competitiveness of enterprise products or services. The higher the customer satisfaction is, the higher the operational efficiency of the enterprise in terms of products or services.

These measures can help enterprises to fully understand their own performance in operational efficiency, so as to take targeted measures to improve and improve. At the same time, these standards can also be used as the basis for comparing enterprises with competitors, helping enterprises to occupy a favorable position in the market competition (Figure 2).



Figure 2: Application of data-driven decision-making in operational management

#### 5.2 Impact of data-driven decisions on operational efficiency

In today's highly information business environment, data has become the core of enterprise decision-making. Data-driven decisions not only change the traditional way of making decisions, but also have a profound impact on operational efficiency. This paper will explore in detail the impact of data-driven decisions on operational efficiency and the changes it brings.

Data-driven decision-making makes operational decisions more scientific and accurate. Traditional decision-making methods often rely on experience and intuition, lack of data support, easy to lead to decision-making mistakes. Data-driven decision making provides more

comprehensive and accurate information for decision makers by collecting and analyzing large amounts of data, making decision making more scientific and accurate. This decision-making method can not only reduce decision-making errors, but also improve decision-making efficiency, thus improving operational efficiency.

Data-driven decisions can help to optimize operational processes. Through the analysis of operational data, enterprises can find the bottlenecks and problems in the process, so as to make targeted improvements and optimization. For example, through the analysis of production line data, enterprises can find the bottleneck and waste in the production process, so as to adjust the production plan, optimize the production process and improve production efficiency. This process optimization can not only reduce operating costs, but also improve product quality and customer satisfaction, thus further improving operational efficiency<sup>[4]</sup>.

In addition, data-driven decisions can also facilitate the optimal allocation of resources. Through the analysis of resource use data, enterprises can understand the consumption situation and utilization efficiency of resources, so as to allocate resources more reasonably. For example, through the analysis of inventory data, enterprises can understand the inventory situation and market demand, so as to adjust inventory levels, optimize inventory management, and avoid inventory backlog and waste. This optimal allocation of resources can not only reduce operating costs, but also improve the utilization efficiency of resources, so as to further improve operational efficiency<sup>[5]</sup>.

In addition, data-driven decisions can also promote collaboration and innovation within the enterprise. By sharing the data and analyzing the results, different departments and teams can have a clearer understanding of each other's work and needs, thus enhancing collaboration and communication. This collaboration helps to break down departmental barriers and promote the optimal allocation of resources and the generation of innovative thinking. At the same time, data-driven decision-making can also stimulate the innovative spirit of employees, and promote the continuous innovation and upgrading of enterprises in products and services, so as to enhance the competitiveness of enterprises<sup>[6]</sup>.

In summary, data-driven decisions have a profound impact on operational efficiency. By making decision-making more scientific and accurate, optimizing the operation process, promoting the optimal allocation of resources, and promoting internal collaboration and innovation, data-driven decision-making can improve the operational efficiency, reduce operating costs, improve product quality and customer satisfaction, thus enhancing the competitiveness and market position of enterprises. In the future, with the continuous development and improvement of data technology, data-driven decision-making will play a more important role in operational management.

## 6. Conclusion

This study explores in depth the impact of data-driven product decisions on operational efficiency. The study found that through the use of big data analysis technology, enterprises can more accurately grasp market demand, optimize production process and improve product quality, so as to significantly improve operational efficiency. Data-driven product decisions not only reduce decision errors, but also promote the optimal allocation of resources and collaboration within the enterprise. These changes, which have been implemented, have played a significant role in promoting the overall improvement of operational efficiency within enterprises. Additionally, they have also contributed to enhancing their market competitiveness. Consequently, for enterprises that are dedicated to pursuing sustainable development, it is imperative to prioritize the utilization of data as the central element in decision-making processes. By doing so, they can effectively drive product decision-making, which in turn facilitates the improvement of operational efficiency and

the attainment of a competitive advantage in the market. In recent years, the world has witnessed remarkable advancements in technology and the vast accumulation of data. This has led to a paradigm shift in the way businesses operate and compete. Enterprises have realized the immense value that lies within data, and as a result, they are increasingly utilizing it to inform their decision-making processes. By taking data as the core of decision-making, enterprises gain access to valuable insights that can guide their strategic choices. Data provides a comprehensive understanding of market trends, customer preferences, and industry dynamics. Armed with this knowledge, businesses can make informed decisions about product development, pricing strategies, and target markets. Moreover, data-driven decision-making allows enterprises to identify areas of inefficiency within their operations. Through detailed analysis of operational data, companies can identify bottlenecks, reduce waste, and streamline processes. This not only improves operational efficiency but also reduces costs and enhances overall productivity. In conclusion, taking data as the core of decision-making and using it to drive product decision-making is vital for enterprises aspiring to achieve sustainable development.

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